

# **Attachment A - CONSULTATION SUMMARY**

**Engagement on the City of Adelaide Draft 2023/24 Business Plan and Budget (BP&B) occurred between 26 May 2023 and 18 June 2023.**

**This summary reflects feedback received as at 18 June 2023.**

The Draft 2023/24 Business Plan and Budget webpage on Your Say Adelaide had the following:

- 2,153 people visited the webpage
- 411 pieces of feedback submitted through the survey or a written submission.
- 3 representations were provided at Council Public forum held 13 June 2023

**A total of 353 survey responses were received. We also received 58 submissions and one petition in the form of letters and emails.**

# Attachment A - Consultation Outcomes Summary

## DRAFT 2023/24 BUSINESS PLAN & BUDGET

### SUMMARY – Draft 2023/24 Business Plan and Budget

#### Who did we hear from?

A total of 411 pieces of feedback were received. Of this, 353 responses were received through the survey tool on the Draft 2023/24 Business Plan & Budget Your Say Adelaide page. The majority (76%) of the responses received were in relation to redevelopments in Golden Wattle Park / Mirnu Wirra (Park 21W) or in Bonython Park / Tulya Wardli (Park 27). These responses were generally not supportive of the priorities, strategic projects and capital works listed in the Draft 2023/24 Business Plan & Budget.

28% of survey respondents identified themselves as City of Adelaide ratepayers while 15% lived in the city.

9% of survey respondents were aged under 25, 54% were aged between 25 and 49, 18% were aged between 50 and 64, 8% were aged 65 and over. 11% of respondents did not provide their age. 26% of respondents were aged over 50 years, and 63% aged under 50 years.

Leisure, work and shopping were the predominant ways that respondents participate in city life.

Several themes emerged from the consultation feedback including:

- Park Lands Events fees and charges
- Parklands funding and infrastructure
- Community Sports Infrastructure Improvement
- Outdoor Dining
- Events Infrastructure
- EV Charging stations – Climate Change
- Increase funding for Businesses
- Parking
- BPB Process improvements and priorities
- Rates
- AEDA
- Safety and Antisocial Behaviour
- Transport
- Undergrounding of Powerlines
- Council finances
- Spend on technology
- Disability and accessibility
- Community facilities

During the public consultation period:

- Three representations were made by community members to Council at its public forum held during the Council meeting on 13 June 2023.

- 16 people registered to attend the two BP&B consultation forums by invitation, and twelve people attended the six drop-in sessions that were held.

Key themes that emerged from the in person consultation activities include:

- Rates Fees and Charges
- Safety and Antisocial Behaviour
- Park Lands and events infrastructure
- Major projects and asset management
- Climate change initiatives
- Waste Management
- Cleanliness of city streets
- Council finances and long term financial sustainability
- Walking, Cycling, EV and the impact of public transport
- Community facilities
- Business Support
- Structure of the BPB document
- Engagement and consultation methods
- Parking
- Outdoor Dining
- Heritage

## Priorities

### **Survey results**

Total results (353 responses)

9% indicated that they supported all the priorities, 24% supported some of the priorities and the remaining 67% did not support any of the priorities.

Excluding Park 21W and Park 27 (78 responses)

23% indicated that they supported all the priorities, 42% supported some of the priorities and the remaining 35% did not support any of the priorities.

### **Themes from survey comments**

173 additional comments were received regarding the priorities. 131 were related to Park 21W or Park 27. The remaining comments were related to climate change initiatives (both for and against), city vibrancy and visitation, infrastructure, Council finances, AEDA, disability and accessibility, Park Lands events, parking, outdoor dining, and community facilities in the Park Lands.

## Strategic Projects for 2023/24

### **Survey results**

Total results (353 responses)

8% indicated that they supported all the priorities, 31% supported some of the priorities, 23% did not support any of the priorities, and 37% did not provide a response.

#### Excluding Park 21W and Park 27 (78 responses)

18% indicated that they supported all the priorities, 45% supported some of the priorities, 13% did not support any of the priorities, and 24% did not provide a response.

#### **Themes from comments**

79 additional comments were received relating to the Strategic Projects for 2023/24. 54 of these comments were related to Park 21W or Park 27. Other themes that emerged were climate change, from comments on the Strategic Projects included climate change initiatives, infrastructure, cleanliness of city streets, Park Lands facilities, rates and charges, outdoor dining, and parking.

## **Major Projects, and New and Significant Upgrades**

#### **Survey results**

##### Total results (353 responses)

8% indicated that they supported all the priorities, 24% supported some of the priorities, and the remaining 68% did not support any of the priorities.

##### Excluding Park 21W and Park 27 (78 responses)

23% indicated that they supported all the priorities, 45% supported some of the priorities, and the remaining 32% did not support any of the priorities.

#### **Themes from comments**

278 additional comments were received relating to Major Projects and New and Significant Upgrades projects for 2023/24. 249 of these comments were related to Park 21W or Park 27. Themes emerging from the remaining comments were related to community facilities, safety and accessibility, cycling and transport, and rates and charges.

## **Rates**

#### **Survey results**

When asked whether they agreed with Council's approach for rates, 30% of survey respondents indicated support while 22% did not support Council's rates. 48% of the respondents did not provide a response to this question.

## **Additional comments**

Respondents also had the opportunity to provide further feedback on the Draft 2023/24 Business Plan and Budget; a total of 78 comments with 48 relating to Park 21W or Park 27. Themes that emerged from

the remaining comments were around rates and charges, infrastructure, cleanliness of streets, safety, parking, spend on technology and community facilities.